

PRIVACY POLICY

Modern Mobility s.r.o. - modernmobility.tech
Last updated: 29 July 2026

MODERN MOBILITY

NOVENTRA GROUP



MODERN MOBILITY
INSTITUTE

1. Introduction

This Privacy Policy explains how Modern Mobility s.r.o. ("we", "us", or "our") collects, uses, and protects your personal data when you visit our website modernmobility.tech or contact us through the contact form or by email. We are committed to processing personal data in compliance with Regulation (EU) 2016/679 (the "General Data Protection Regulation" or "GDPR") and the Slovak Act No. 18/2018 Coll. on Personal Data Protection.

This policy is designed to provide you with comprehensive transparency about our data processing practices. We process personal data only to the extent necessary and do not engage in profiling, automated decision-making, or data selling.

2. Data Controller

The data controller responsible for the processing of your personal data is:

Company Name	Modern Mobility s.r.o.
Registered Address	Miletičova 21, 821 08 Bratislava, Slovakia
Business ID (IČO)	53 180 682
VAT ID	SK 2121385530
Commercial Register	District Court Bratislava II, Section: Sro, Insert No: 148433/B
Managing Director	Elias Skodras, Dipl. Kfm.
Email	hello@modernmobility.tech

Data Protection Officer (DPO): Kai Hille
Contact: hello@modernmobility.net

3. Personal Data We Process

We process personal data in the following categories:

3.1 Server Log Files (Automatic Collection)

When you access our website, our hosting provider (IONOS SE) automatically collects and stores information in server log files. This is technically necessary to display the website and ensure security. The following data is collected:

- IP address (anonymised where possible)
- Date and time of the request
- Time zone difference to Greenwich Mean Time (GMT)
- Content of the request (specific page)
- Access status / HTTP status code
- Amount of data transferred
- Website from which the request originates (referrer)
- Browser type and version
- Operating system
- Language and version of the browser software

Retention period: Server log files are stored for a maximum of 7 days for security purposes (e.g. to detect and prevent attacks). After this period, the data is automatically deleted or anonymised. No analysis or profiling is performed on this data.

3.2 Contact Form / Email Communication

When you contact us via our contact form or by email, we process the data you voluntarily provide. This typically includes:

- Email address (mandatory)
- Name (if provided)
- Content of your message / inquiry
- Date and time of submission

Retention period: Your data is processed solely for the purpose of responding to your inquiry. It is not stored in any database, CRM system, or on this website. The data exists only within our email system for the duration of the correspondence. Once your inquiry is fully answered, the email is deleted from our systems unless statutory retention obligations require otherwise.

4. Legal Basis for Processing

Processing Activity	Legal Basis (GDPR)	Explanation
Server log files	Art. 6(1)(f) – Legitimate Interest	Ensuring website functionality, system security, and error detection. Our legitimate interest is to provide a secure and stable website.
Contact form / Email	Art. 6(1)(a) – Consent	You voluntarily provide your data and consent to its processing for the specific purpose of responding to your inquiry. You may withdraw this consent at any time.

Important note on consent: When you submit the contact form, you must actively tick a checkbox to confirm your consent. The checkbox is not pre-ticked. Without your consent, we cannot process your inquiry. You may withdraw your consent at any time with future effect by contacting our DPO.

5. Recipients of Your Personal Data

We do not sell, rent, or trade your personal data. Your data is only shared in the following limited circumstances:

Recipient	Purpose	Legal Basis
IONOS SE (Hosting Provider)	Website hosting and server log file storage	Art. 28 GDPR – Data Processing Agreement (DPA) in place
Data Protection Officer	Handling data subject requests and compliance oversight	Art. 37-39 GDPR

All processors are contractually bound by Article 28 GDPR to process data only on our instructions, to maintain confidentiality, and to implement appropriate technical and organisational measures.

6. International Data Transfers

We do not transfer your personal data to countries outside the European Economic Area (EEA). Our hosting provider (IONOS SE) operates servers within the European Union (Germany). No data is transferred to the United States or other third countries.

In the unlikely event that we should need to transfer data to a third country in the future, we will only do so if an adequacy decision by the European Commission exists (Article 45 GDPR), or if appropriate safeguards (e.g. Standard Contractual Clauses under Article 46 GDPR) are in place.

7. Cookies and Tracking Technologies

We do not use any tracking, analytics, or advertising tools. We do not use Google Analytics, Facebook Pixel, LinkedIn Insight, or any similar technologies.

Our website only uses technically necessary cookies that are required for the proper functioning of the website (e.g. session cookies to maintain your preferences during your visit). These cookies do not store any personal data and are deleted when you close your browser.

Under Article 5(3) of the ePrivacy Directive, consent is not required for technically necessary cookies. No cookie banner is therefore necessary.

8. Your Rights Under GDPR

As a data subject, you have the following rights under the GDPR. You may exercise these rights free of charge by contacting our Data Protection Officer at hello@modernmobility.net:

Right	Description (Article)
Right of Access	Art. 15 - You have the right to obtain confirmation as to whether or not personal data concerning you is being processed, and, where that is the case, access to the personal data and supplementary information.
Right to Rectification	Art. 16 - You have the right to obtain the rectification of inaccurate personal data concerning you without undue delay.
Right to Erasure ("Right to be Forgotten")	Art. 17 - You have the right to obtain the erasure of personal data concerning you without undue delay where the data is no longer necessary, you withdraw consent, or the data has been unlawfully processed.
Right to Restriction	Art. 18 - You have the right to obtain restriction of processing where you contest the accuracy of the data, the processing is unlawful, or you have objected to processing.
Right to Data Portability	Art. 20 - You have the right to receive the personal data concerning you in a structured, commonly used and machine-readable format, and to transmit those data to another controller.
Right to Object	Art. 21 - You have the right to object, on grounds relating to your particular situation, at any time to processing of personal data concerning you which is based on legitimate interests (Art. 6(1)(f)).
Right to Withdraw Consent	Art. 7(3) - You have the right to withdraw your consent at any time. The withdrawal of consent shall not affect the lawfulness of processing based on consent before its withdrawal.

We will respond to your request within one month of receipt. This period may be extended by two further months where necessary, taking into account the complexity and number of requests. We will inform you of any such extension within one month of receipt of the request, together with the reasons for the delay.

9. Right to Lodge a Complaint

If you believe that the processing of your personal data infringes the GDPR, you have the right to lodge a complaint with a supervisory authority, in particular in the Member State of your habitual residence, place of work, or place of the alleged infringement.

For Modern Mobility s.r.o., the competent supervisory authority is:

Úrad na ochranu osobných údajov SR
(Office for Personal Data Protection of the Slovak Republic)
Hranicná 12, 820 07 Bratislava 27, Slovakia
Website: dataprotection.gov.sk

10. Data Security

We implement appropriate technical and organisational measures to ensure a level of security appropriate to the risk, in accordance with Article 32 GDPR. These measures include:

- Encrypted data transmission via HTTPS/TLS (SSL certificate)
- Regular security updates of our hosting infrastructure
- Access control and authentication measures
- No storage of personal data in databases or CRM systems
- Limited access to email systems on a need-to-know basis

In the event of a personal data breach, we will notify the competent supervisory authority without undue delay and, where feasible, not later than 72 hours after having become aware of it, unless the breach is unlikely to result in a risk to the rights and freedoms of natural persons. If the breach is likely to result in a high risk to your rights and freedoms, we will also communicate the breach to you without undue delay (Article 33–34 GDPR).

11. Data Retention Periods

We retain your personal data only for as long as necessary to fulfil the purposes for which it was collected:

Data Category	Retention Period	Reason
Server log files	7 days	Security and error detection (Art. 5(1)(e) GDPR). Automatically deleted thereafter.
Contact form / Email data	Duration of correspondence only	Data exists only in our email system to answer your inquiry. Deleted once the matter is concluded, unless statutory retention obligations apply.

12. Automated Decision-Making and Profiling

We do not use automated decision-making, including profiling, within the meaning of Article 22 GDPR. All decisions regarding your inquiry are made by human beings. No algorithms evaluate your data or make decisions that produce legal effects concerning you or similarly significantly affect you.

13. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, legal requirements, or technical developments. The current version is always available on our website at modernmobility.tech/privacy (or equivalent URL).

We will notify you of any material changes by updating the "Last updated" date at the top of this policy. We encourage you to review this policy periodically to stay informed about how we protect your personal data.

14. Contact Information

If you have any questions, concerns, or requests regarding this Privacy Policy or our data processing practices, please contact us:

General Inquiries	hello@modernmobility.tech
Data Protection Officer	Kai Hille – hello@modernmobility.net
Postal Address	Modern Mobility s.r.o., Miletičova 21, 821 08 Bratislava, Slovakia

15. Legal Disclaimer

This Privacy Policy is provided for informational purposes and reflects our current data processing practices. While we have made every effort to ensure accuracy and compliance with applicable data protection laws, this document does not constitute legal advice. We recommend that you have this policy reviewed by a qualified legal professional, particularly if your data processing practices change or if you operate in multiple jurisdictions.

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